

Appendix A

SIP Platform

- High Availability (HA) with Primary and Back-up Servers/ Appliances at two geographically separated data centers (1 Markley, Lowell, MA and 45 High Street, Boston, MA) or highbred
- Primary and secondary SIP access connecting to Primary and Back-up
- Industry standard SIP devices with TR-069 support
- All desk phones will be POE
- ATAs will be POE or be supplied with POE Splitter for power from POE port
- ATAs will be suitable for field environmental conditions
- ATA or SIP Gateways will support legacy analog equipment, including appropriate ringer voltage
- ATA, platform, and SIP carrier will support fax machines
- SIP Client for Windows
- SIP Client for Mobile (Android and Apple)
- Blacklist / Whitelist